

Davy Carmans

Projects description

06/2018 - now

Press'd

In 2018 I decided to change my company Press'd to a full blown company. I'm now offering myself as a freelance consultant, mainly as a project manager of IT projects.

I had the luck I could immediately restart my job at KBC where I am still leading projects in the ICT IIT Security Track. New topic is Deception Technology.

01/2017 - 06/2018

Tobania

Due to massive lay-offs in IBM, I was able to start at Tobania. From January 2017 until May 2017, I was taking the track of Account Manager and Service Delivery Manager.

Due to an organizational change, everybody needed to become billable and therefore I started at KBC (Belgian Bank) in May 2017 where I'm performing as a Project Lead/Project Manager in security.

Important projects @ IIT KBC (Infrastructure Security)

- Data classification (Information Protection)
- Data monitoring
- IIT Vulnerability Management
- CASB (Cloud Access Security Broker)
- Two-factor Authentication

Active promotor of the topic "Leadership" with as main topic "Lead your people".

01/2016 - 12/2016

IBM Belgium - @Business Partner Tobania

Technical Presales IBM Security & Mobile

To be able to get acquainted with the CAMSS pillars of IBM, I got the chance to start working at a Business Partner of IBM in an interchange contract. In this company I'm the technical presales for IBM Bigfix and Maas360 solutions. I will be selling solutions to our customers based on POC's, presentations and setup of the solutions.

Some of our customers : Belgian OCMW's, Belgian hospitals, Raad Limburg (provinciehuis), ...

11/2014 - 12/2015

IBM Belgium - IS4F

Teamlead of technical team

In November 2014 I started working as Team lead of a technical team of intakers and packagers in the Transition and Transformation Workplace team @ IS4F.

As teamlead I was leading an international team of 12 intakers, 4 packagers and a few other technical resources. The team was located in Brussels, Romania, Luxemburg and France. As an extra, I was driving the Packaging Factory in India.

Goal of the project was the migration of applications from the old Windows XP platform to the new Windows 8.1 platform for 7 customers, all banks.

06/2009 - 11/2014 IBM Belgium - Inside Sales - Online Commerce

IT Architect Online Commerce (2012 - end 2014)

Project Manager Online Commerce (2011 - 2012)

Web Application Modeler (2009 - 2011)

- Web Application Modeller/Developer of our B2B applications, based on a middleware on top of Lotus Notes, later replaced by middleware on top of Websphere
- Web Application Architect
- Project Manager
- Lead of the Chinese development team in Dalian (~15 people)

European Commission - eROM

Project Description: Result Oriented Monitoring (ROM).

The ROM system provides the European Union with a wide range of quantitative and qualitative data on the performance of the development projects and programmes which receive EC financial support. ROM covers all regions and all countries that fall under the EU external cooperation activities. It is split in two regions: East & South. The total reports handled exceeded 2,000 units in 2010. In 2012, 91 Missions and 417 Projects were handled with ROM. eROM (now at v3) provides a workflow and document management with advanced analytical capabilities based on an IBM middleware on top of Websphere.

Contribution: I am the IT Architect for this project, working together with the Project Manager, Sales representative, the EU team (internal IBM + external) and the Chinese (Dalian) team (development team ~ 15 people) . I'm leading the team of developers in Dalian.

I created the architecture of this new B2B application, including mockups, swimlanes, workflows and Electronic Design Documents (using IBM methodology),...

With the tool we achieved following results :

- Decrease of complexity with one integrated workflow and document management application
- Reduce costs by centralising management and follow up
- Decrease of errors with better tooling
- Increase efficiency by matching the experts with the missions and by structuring the feedback mechanism within the ROM.
- Increase customer satisfaction by bringing fast and accurate feedback to the decision makers, allowing smarter execution

KPN - eSOW

Project Description: The Electronic Statement of Work is a web based workflow solution provided by IBM to facilitate the creation, negotiation and signing of SOWs between IBM and our customers. The project initially started for the company KPN (Netherlands). The tool helps the customer and IBM to manage the workflow of SOW requests resulting in stronger client relationship, efficiency and reduction of cost. One tool created easier business for all.

For KPN, the revenue is about 12 million euro per year, including around 150 SOW request per year. At this moment, new customers (ABN AMRO and ING) are being integrated into the tool.

Contribution: I am the main IT Architect for this project, working together with the Project Manager, Sales representative, customer teams (internal IBM and external) and the Chinese (Dalian) development team (~5 people).

I have to make sure to perform the full solution deployment management including user education, solution maintenance and support. Therefore I am closely teaming with the KPN (and now other customers) team, development and project teams.

With the tool we achieved following results :

- Client Satisfaction
- Ease of Access to deal with IBM
- Enhanced IBM response supporting KPN's ability to respond to their market
- Standardised services buying process reducing staff effort and cost
- Transparency & Compliance

For the project teams

- Faster request turn around through single interface and standard process
- Increased Client reach & 24x7x365 coverage
- Higher quality of requests & SOW Order Transparency
- Freeing up project team time

GBS Business

- Faster cycle Time driving ability to turn services sales into Revenue faster
- Transparent sales process for clear forecasting
- Increasing staff productivity driving down costs
- Driving Client Satisfaction

SkillTeam - eClaim

Project Description: eClaim is a new tool that was developed for Skillteam for claiming purposes of their internal and employees and sub-contractors. The system needed to work together with existing systems (like Navision) but still be available from external sites.

Contribution: In this project I performed a hybrid job, mainly working as project manager. Due to my technical background I also worked on the architecture and setup of the tool, in cooperation with external companies to be able to setup connectivity with external systems like Navision. I created project schedules and worked together with Dalian team for the architecture of the tool.

Different (internal + external) clients

Project Description: Inside Sales is creating Web Applications on a middleware on top of Lotus Notes. These are B2B applications to make traffic and actions between IBM and the customer faster and easier.

Contribution: I was the developer (in Inside Sales called Modeller) of the systems. I was responsible for many tools like eRFS, Orchestra, ... for different customers (most banking and insurance companies).

01/2003 - 06/2009 IBM Belgium - IBM Global Account

System programmer / analyst / teacher

- IT Specialist Lotus Notes / System Developer
- Lotus Notes Development (creating databases company wide)
- Creating technical courses and educate them in class-rooms towards non-technical internal employees (> 100 people)
- Internal communication responsible
- Development (C++, barcode scanners, ...)
- All-round IT tasks

02/2001 - 01/2003 PricewaterhouseCoopers/PwC Consulting

System programmer Lotus Domino / analyst

- Internal support and development of Management Consulting Services
- Lotus Notes IT Specialist (as developer I have created a full CRMS in Lotus Notes for internal usage)
- Administrator of Lotus Domino production servers
- Creating technical courses and educate them in classroom towards non-technical employees (> 100 people)

08/2000 - 02/2001 Ariane II

System programmer / Client facing Consultant

- Developer in Lotus Notes technologies as consultant for other companies
- Creating technical courses and educate them towards non-technical employees and customers (eg I have created education for a tool for Electrabel and educated them in all main offices in whole Belgium) to non-technical users
- Web developer
- Windows System Management

09/2000 - 10/2000 : Electrabel Namen - Planning der Werken

Project Description:

- Translation of program written in ASP from French to Dutch
- Training of the tool "Planning der Werken"
- On-Site Help

11/2000 - 02/2001 : KPN Orange

Project Description:

- Administration Lotus Notes
- Administration Windows NT
- Second Line helpdesk Lotus Notes

01/1999 - 08/2000 Origin Belgium

System programmer / Client Facing Consultant

- Certified Lotus Notes Professional (development + administration), working as consultant in different external companies
- Created technical courses and educated them towards non-technical teams with our customers (eg for Philips I created the education for their mail upgrade systems and educated them towards non-technical people, classes > 800 people)

01/1999 – 03/1999 : InterRegies - Lotus Notes based Extranet with internal workflow applications

Project Description:

- Training Notes workflow applications to endusers
- Training Notes System Administration for super users
- Developing Lotus Notes applications
- Installation and configuration Notes Server and Clients

03/1999 – 06/1999 : Philips Diamond : Deploying Intranet Applications and Mail on Notes Domino

Project Description:

- Roll-out of Notes Mail in Philips Belgium and migration of cc:Mail and SMTP-mail to Notes Mail
- Site Readiness and Support
- Lotus Notes development
- Create + educate of the new Lotus Notes mail tool to non-technical audience (> 800 people)
- Lotus Notes System Administration

06/1999 – 09/1999 : ICI/Huntsman - Development of Web enabled Notes applications

Project Description:

- Development of Web enabled Notes applications
- Migration of the mail infrastructure towards Lotus Domino
- Education towards endusers

09/1999 - 08/2000 : Procter&Gamble - Development of Web enabled Notes applications

Project Description:

- Development of Web enabled Notes applications
- Helpdesk function
- Lotus Notes Support

06/1996 - 01/1999 KBC Verzekeringen (former ABB Verzekeringen)
System Programmer / Support / Teamlead

- Tool administrator of the statistical programming language SAS and Crystal Reports
- Mainframe Programmer (REXX, COBOL)
- Co-operator / leader for project DUMIL (Year 2000) and Euro
- Data Warehouse + OLAP Projects
- Lotus Notes Developer
- Team lead of the SAS technical team (4 people)
- Participation SEUGI and BLUES (international SAS user groups SAS)
- Lotus Notes Developer (e.g SAS Knowledge Database)
- As part of the SAS IntRNet building the link between SAS and Notes, Crystal Reports and Notes and an introduction to Lotus Domino